

2025 - 2026 CONTRACT RATES
Valid 01 April 2025 to 31 March 2026

COMPANY:	Turtle Down Under
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GENERAL ADMISSION	CODE	NETT RATE	RETAIL RATE
Adult	GA	\$42.00	\$70.00
Child (3-13)	GA	\$30.00	\$50.00

PACKAGE (Incl. General Admission)	CODE	NETT RATE	RETAIL RATE
Breakfast with Koalas – Adult	KB	\$104.25	\$139.00
Breakfast with Koalas – Child	KB	\$96.75	\$129.00
Grazy Arvo with Koalas – Adult	GRAZ	\$104.25	\$139.00
Grazy Arvo with Koalas – Child	GRAZ	\$96.75	\$129.00

ADDITIONAL ITEMS	CODE	NETT RATE	RETAIL RATE
Koala Photo	KP	\$41.40	\$69.00
Treetop Challenge			
Croc Shock (Short course)	TTCCS	\$38.00	N/A

INTERNATIONAL STUDENT GROUP GENERAL ADMISSION	CODE	NETT RATE	RETAIL RATE
International Student	GAIS	\$35.00	N/A

Up to High School level, including teachers

INTERNATIONAL STUDENT EDUCATION PROGRAMS	CODE	NETT RATE	RETAIL RATE
Nature Ed Walking Tour (Min 10 pax - 45 minutes) Choice of below: - Hospital Deck & Rehab - Iconic Species - Threatened Species* - Exotic Species	NEWT	\$11.00	N/A
Nature Ed Workshop (Min 15 pax - 60 minutes) Choice of below: - Conservation in your Backyard - First Nations Fun on Country - Sustainability for Life	NESHOP	\$15.00	N/A
<p>* Admission needs to be added to the program for purchase. Not available on weekends & price does not include any translation services. This program is delivered in English.</p> <p>* The Nature Ed Threatened Species Tour can be incorporated as part of a Sustainable Development Goal (SDG) Program. A hard copy of the booklet \$3.00 per person</p>			

GROUP MEAL OPTIONS	CODE	NETT RATE	RETAIL RATE
Plated Breakfast	PB	\$31.00	N/A
Beef Burger	BB	\$26.00	N/A
Sanctuary Lunch	SL	\$29.00	N/A
The Homestead Lunch	HL	\$50.00	N/A
OPTIONAL UPGRADES	CODE	NETT RATE	RETAIL RATE
600ml Mt Franklin Water	WT	\$5.00	N/A
Post Mix Soft Drink (on tables)	PM	\$6.00	N/A
One scoop ice cream with sprinkles	ICE	\$6.50	N/A

INTERNATIONAL STUDENT EDUCATION PROGRAM INFORMATION

NATURE ED WALKING TOURS (45 minutes):

Hospital Deck & Rehabilitation

Get a more in depth understanding of the work that goes on in one of the busiest wildlife hospitals in the world. Learn about the history and role of Currumbin Wildlife Hospital, whilst viewing activity from the deck. Then tour behind the scenes of our rehabilitation area & learn about the many animals that the hospital treats and releases.

Iconic Aussies

Australia is known right around the globe for many things, our unique wildlife being one of those. In this walking tour, you will see and learn about some of the iconic Aussie animals, such as koalas and crocodiles.

Threatened Species *

Sadly, more species are becoming threatened, usually resulting from human activity. Come close to some of those threatened species at Currumbin Wildlife Sanctuary and learn both what is being done and how you can help save them from extinction.

* This program can be incorporated as part of a Sustainable Development Goal (SDG) Program.

Exotic Species

Stroll through our Lost Valley precinct and learn of the similarities and differences the species from SE Asia and South America share compared with native Australian species.

NATURE ED WORKSHOPS (60 minutes):

Conservation in your Backyard Workshop

Presentation (30 minutes)

- Impacts and what we can do to protect our Wildlife. (with images & x rays and props)
- Fishing line & rubbish
- Nest boxes in your backyard
- Frog motel/pond - Frogs in your backyard
- (Presenters demonstrate how to build motel and QR code flyer available for instructions)
- Beehive – pollination
- Plant wildlife food

Activity (30 minutes)

- Make a bamboo beehive to take home
- Make an egg carton - jiffy seed ball with seed to take home & plant

First Nation Fun on Country "Ngahri-Ah Jagun" Workshop

Presentation (30 minutes)

- Dreamtime storytelling
- Indigenous calendar
- Weaponry
- Instrumental
- Ochre ceremony
- Digeridoo playing (if available)

Activity (30 minutes)

- Recycled toilet roll rain maker & dot painting
- Message stick with Emu feather
- Rock painting

Sustainability for Life Workshop

Presentation (30 minutes)

- How we can all help protect our planet for future generations
- Impacts that we have on our environment and wildlife and what we can do to help
- How long does it take for certain items to break down
- Eco friendly celebrations instead of using plastic and balloons (salt glitter, leave confetti, bubbles)
- (QR code flyer how to make salt glitter)
- Composting goods and Worm farms
- (QR code flyer – how to make an environmental cleaning product)
- Waterway toxins – use detergents phosphate free
- Frogs as environment indicators (sponge frogs)

Activity (30 minutes)

- Make Leaf confetti
- Salt glitter – paste on paper
- Bubbles – using phosphate free detergent and kitchen utensils
- Recycle craft – depending on season e.g. Christmas, Easter

CONTRACT RATE ACCEPTED BY:		CONTRACT RATE OFFERED BY:	
Confidentiality-The operator confirms and agrees that this Special Contract Agreement is confidential between the operator and Currumbin Wildlife Sanctuary and the operator shall not in any circumstances divulge or permit to be divulged the contents of this agreement.			
NAME:		NAME:	Tiffany Callaghan
TITLE:		TITLE:	Senior Sales Manager
COMPANY:		COMPANY:	Currumbin Wildlife Sanctuary
ABN:		ABN:	85 836 591 486
ADDRESS:		ADDRESS:	28 Tomewin Street
			Currumbin QLD 4223
TELEPHONE:		TELEPHONE:	07 5534 0851
EMAIL:		EMAIL:	tcallaghan@cws.org.au
SIGNATURE:		SIGNATURE:	<i>Tiffany Callaghan</i>
DATE:		DATE:	23 December 24

TERMS AND CONDITIONS:

Rate Codes:

To ensure that correct inclusions and payments are made, please make sure that correct CODES are added to the client's voucher and your invoice. If inclusions such as meals, photos and meals are added please add those codes to the voucher and invoices. For example, if you have booked General Admission, Koala Photo & Plated Breakfast the code for that booking would be GAKPPB.

Nett rates:

Rate are non-commissionable, applicable to FIT's, group, and/or tour series bookings. The agreement is valid as soon as this agreement is signed by you/company and returned to Currumbin Wildlife Sanctuary. If a signed agreement is not received within 7 days of issue, the receipt of the contract email sent by us will be granted as the rates being approved by you. Currumbin Wildlife Sanctuary reserves the right to make contract amendments at any time with prior notice. Rates cannot be passed on to any third parties and is only applicable in the market indicated for sale.

Koala Photo:

Session times operating daily, pre-booking required. Currumbin Wildlife Sanctuary reserves the right to change its trading days and hours at any time and it is the responsibility of the ticketing partner to confirm trading days and hours at time of issue. The format of this experience can change at any time from a hold to a tree photo, side by side, an assisted hold, or other experience as indicated by Currumbin Wildlife Sanctuary.

As a guide, the recommended height of a guest to be able to hold a Koala safely and securely is 140cm, however it is at the Koala handler's discretion on the day to ensure that a Koala can be held safely and securely unassisted. If a koala handler determines a guest requires assistance, one of three options will be offered - 1 - Tree photo. 2 - Cuddle shot with handler. 3 - Professional group/family photo with suitable person holding the Koala. Currumbin Wildlife Sanctuary reserves the right to change at any time and reserves the right to offer a pat photo instead of a hold. Please refer to our website for the most up to date information prior to arrival.

Breakfast with Koalas:

Breakfast with Koalas is held each Saturday to Wednesday from 7:45am with limited places available (experience run time - 1 hour). Other days may have availability subject to seasonality.

Breakfast with Koalas MUST be booked directly with CWS Reservations by phone (07 5534 0878) or email (reservations@cws.org.au) prior to arrival, space is limited and is subject to availability.

Package includes General Admission, gourmet set menu breakfast (four choices), beverage (tea, coffee, or juice), pat & chat style encounter, Koala photo & professional photo to take home.

Up to 36 pax per session

Children 3 – 13* years old must be accompanied by a paying adult.

We do not recommend this experience for children 3 years old and under however exceptions can be made at time of booking, please contact Reservations to discuss terms and conditions.

Grazy Arvo with Koalas:

Grazy Arvo with Koalas is held each Thursday to Sunday from 2:00pm with limited places available (experience run time - 1 hour). Other days may have availability subject to seasonality.

Grazy Arvo MUST be booked directly with CWS Reservations by phone (07 5534 0878) or email (reservations@cws.org.au) prior to arrival, space is limited and is subject to availability.

Package includes General Admission, grazing platter, beverage, pat & chat style encounter, Koala photo & professional photo to take home.

Up to 24 pax per session per Grazy Arvo.

Children 3 – 13* years old must be accompanied by a paying adult.

We do not recommend this experience for children 3 years old and under however exceptions can be made at time of booking, please contact Reservations to discuss terms and conditions.

Group Bookings:

Group Bookings will not be considered as confirmed until the operator receives a written confirmation from Currumbin Wildlife Sanctuary (prior bookings MUST be made for all groups for correct rate to be honoured). A group is defined as all guests arriving and departing together at the same time. Payment must be received three business days from arrival unless pre-approved for credit.

General Admission, Packages, Food & Beverage, and Additional Items:

Bookings are required at least 48 hours prior by: Email: reservations@cws.org.au, or Phone: +61 7 5534 0878.

FOC Policy:

This policy is applicable only for Bonafide leader/guide of agreed International and approved Domestic groups. Any FOC requests need to be confirmed at time of booking and are subject to confirmation in writing from your dedicated sales manager.

This applies regardless of group size, not applicable for Education Teachers, Photos, other additional activities such as Koala Experiences.

Deposit:

May be requested for larger groups. This will be advised at time of booking.

Refunds and Cancellations:

Applicable to all items.

- Food & beverage cancellation 72 hours prior – No refund (F&B).
- Cancellation 48 hours or more – Full refund (GA).
- 24 hours to 48 hours - 50% refund (GA).
- Less than 24 hours - No refund (GA).

Groups T&Cs - Final F&B guest numbers & dietaries required 72 hours prior to arrival. 100% cancellation on F&B applies within this time frame.

Pandemic Clause:

In the event of closure due to pandemic, Currumbin Wildlife Sanctuary will extend validity dates. Refunds are upon application and are not guaranteed.

Payment Terms:

Pre-payment must be received 48 business hours prior to arrival. A 14-day account is available to approved applicants who have completed a credit application.

Insolvency:

You will advise us immediately if you become subject to external administration of any kind, including the appointment of a receiver, administrator, or liquidator.

FOOD & BEVERAGE:

MICE & Corporate packages and prices available on application.

Confirmation:

Food & Beverage bookings are required at least 72 hours prior by: Email: reservations@cws.org.au, or Phone: +61 7 5534 0878. Reservation times must be adhered too unless prior approval obtained from the Food & Beverage Department. It is the responsibility of the company/guide to make contact should there be a delay on the day of visit.

Food & Beverage FOC Policy:

Bona-fide guides will receive FOC meals based on 1 FOC on every 20 paying persons, when approved by Currumbin Wildlife Sanctuary.

Menu:

May be changed due to seasonality and availability of certain ingredients. Special dietary requirements can be available on request. Halal meats. No food is to be brought onto Currumbin Wildlife Sanctuary premises without prior approval and must comply with the Currumbin Wildlife Sanctuary Food Safety Management Plan. Currumbin Wildlife Sanctuary is a licenced premises and bringing your own alcohol is not permitted.

HEIGHT & WEIGHT RESTRICTIONS:**Treetop Challenge:**

Participants must be able to comfortably reach 160cm to participate. To measure yourself or a child, stand with flat feet on the ground and raise arms above head with hands outstretched. Measure from the ground to the middle of the palm of the hand. Children under 18 years old require a parent/adult to sign the consent form. It is recommended that children under 14 years old are supervised by an adult throughout the Treetop Challenge at Currumbin Wildlife Sanctuary. Age restriction: Above 8 years old. Bookings are essential for this activity and is subject to availability. Croc Shock is the 45-minute Zipline experience. Upgrades available on the day subject to availability.

GROUP MEALS: BREAKFAST			
MEAL	INCLUSIONS	NETT PRICE	CONDITIONS
Plated Breakfast	<ul style="list-style-type: none"> • Crispy bacon (vegetarian option - mushroom & haloumi) • 2 x free range eggs • Chipolata sausage • Grilled tomato • Hash brown • Served on a slice of sour dough • Orange/Apple juice • Tea & coffee 	\$31.00	Min 20 pax Max 40 pax Daily 8.00am - 9.30am Lorikeet Room/Sanctuary Cafe Must be pre-booked
GROUP MEALS: LUNCH			
Beef Burger	<ul style="list-style-type: none"> • Homemade lean beef pattie • Cos lettuce • Tomato • Onion • Burger sauce • Brioche bun • Crispy fries • One soft drink per person 	\$26.00	Min 5 pax Max 20 pax Daily 11.00am - 12.00pm & 1.00pm - 2.00pm Sanctuary Cafe Must be pre-booked
Sanctuary Lunch	<ul style="list-style-type: none"> • Soup of the day (V) • Freshly baked bread rolls & butter • Seasonal Currumbin Valley salad (V) • Queensland roast beef with jus (GF) • Local honey-glazed grilled chicken (GF) • Roast new potato's (V) • Herb & garlic tossed mixed vegetables (V) • Chilled water • Hot water urn 	\$29.00	Min 20 pax Max 200 pax Daily 11.00am - 2.00pm Sawrey Room Meal must be pre-booked Conditions apply If group numbers fall under 20 pax menu changes may apply.
The Homestead Lunch (Premium dining experience)	Alternate drop of grilled sirloin steak or grilled barramundi, served with bread & butter. Including a glass of house beer & wine or soft drink	\$50.00	Min 10 pax Max 100 pax Daily 11.00am - 2.00pm The Homestead Meal must be pre-booked

ALL MENUS VALID AT TIME OF CONTRACT, SUBJECT TO AVAILABILITY AND CHANGE.

COMPANY CONTACT DETAILS

NAME:	Currumbin Wildlife Sanctuary		
ABN:	85 836 591 486	ACN:	600 450 860
ADDRESS:	28 Tomewin Street, Currumbin		
CITY:	Gold Coast	STATE:	Queensland
COUNTRY:	Australia		
TELEPHONE:	+61 7 5534 1266	EMAIL:	visitorservices@cws.org.au

BANK ACCOUNT DETAILS:

BANK NAME:	Westpac Banking Corporation		
ACCOUNT NAME:	National Trust of Australia QLD		
BSB NO:	034 604	ACC NO:	424520

RESERVATIONS:

TELEPHONE:	+61 7 5534 0878	EMAIL ADDRESS:	reservations@cws.org.au
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ACCOUNTS RECEIVABLE:

TELEPHONE:	+61 7 5534 0807	EMAIL ADDRESS:	accounts@cws.org.au
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